

Hall Ticket Number:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Code No.: 31007 S

VASAVI COLLEGE OF ENGINEERING (Autonomous), HYDERABAD
B.E. III Year I-Semester Supplementary Examinations, May/June-2017

Human Values and Professional Ethics-II
(CIVIL, CSE & IT)

Time: 3 hours

Max. Marks: 70

Note: Answer ALL questions in Part-A and any FIVE from Part-B

Part-A (10 × 2 = 20 Marks)

(Answer the questions in about 40-50 words each.)

1. Define honesty and dedication.
2. Bring out the difference between the Ideal self and the Real self.
3. What is the difference between rights and responsibilities as a citizen of India?
4. How can you handle your negative emotions? Give an example.
5. Define sympathy and empathy.
6. What is the difference between fear and phobia?
7. Why do people fear failure?
8. Which of the following comes under Sexual Harassment against Women at Work Place and which do not? Write Yes and No against each statement.
 - Making sexually suggestive remarks or innuendos.
 - Work-related stress e.g. meeting deadlines or quality standards.
 - Conditions of works.
 - Serious or repeated offensive remarks, such as teasing related to a person's body or appearance.
 - Offensive comments or jokes.
9. Mention some techniques of handling stress.
10. Mention the three levels of stress.

Part-B (5 × 10 = 50 Marks)

(All bits carry equal marks)

(Answer each question in about 200-250 words)

11. a) India's great moral leader Mohandas Gandhi famously said that there is enough on Earth for everybody's need, but not enough for everybody's greed. Today, Gandhi's insight is being put to the test as never before. The environment is the most discussed topic in all international forums. How relevant is the statement of Gandhiji's today?
b) What are your duties and rights as a student and as a professional? Give two examples each to support your answer.
12. a) Kathryn was employed at a large retail store at the mall. Her responsibilities were to straighten and stock merchandise, handle telephone orders, and sell to customers in her department of the store. It was also her responsibility to be alert to shoplifters and vandals who might steal or damage merchandise. Sometimes the store was very crowded and customers had to wait to be checked out at her register. Sometimes Kathryn's friends would come into the store to shop or visit. She enjoyed their company and was always glad to see them. Once, however, she was very busy with customers when friends came to visit, and she saw one of the friends steal an item of clothing from her department. She looked the

Contd... 2

other way and pretended not to see the theft. After visiting with her, the friends left the store to go to a movie. The person who stole the merchandise took it and left with the group. Kathryn's conscience does not permit her to be silent nor did she want to complain against her friend.

Q. What will you do in such a situation?

Q. What is the true meaning of **Integrity** and **Honesty**? Your answer should reflect these two aspects.

b) Situation 1

You got up late in the morning. You know you are going to get delayed in catching your regular bus. You try to hurry up in getting ready. In the bargain you are shouting at everyone who is coming your way. You know you are wrong, that is making you feel worse and more irritation. In that mood even the simplest thing that you do daily like combing your hair gets delayed.

Q: Which stage of stress are you in?

Situation 2

You got up late in the morning. You know you are going to get delayed in catching your regular bus. You try to hurry up in getting ready. You misplaced your ID and shouted at your brother for misplacing it who obviously retorted back. You suddenly realize that you are getting under stress. So, you apologize to your brother. You time up your delay. 15 minutes more is what you would require. You know you cannot take the bus. You plan an alternative.

Q. Which stage were you in and which stage are you transiting to?

Briefly explain the two reactions.

13. a) Rohit Narang joined Apex Computers (Apex) in November after a successful stint at Zen Computers (Zen), where he had worked as an assistant programmer. Rohit felt that Apex offered better career prospects, as it was growing much faster than Zen, which was a relatively small company. Rohit joined as a Senior Programmer at Apex, with a handsome pay hike. He joined Aparna Mehta's five-member team. While she was efficient at what she did and extremely intelligent, she had neither the time nor the inclination to groom her subordinates. Time and again, Rohit found himself thinking of Suresh, his old boss, and of how he had been such a positive influence. Aparna, on the other hand, even without actively doing anything, had managed to significantly lower his motivation levels.

Q. What, according to you, were the reasons for Rohit's disillusionment? Answer the question using Maslow's Hierarchy of Needs.

- b) Three women were meant to meet at a restaurant at 5.00pm. Two of the women arrived on time, however Angie was running late. Time continued to tick by. At 5.15pm one of the women, Maria could not help but look at her watch and began to feel anxious. Lucy, the other woman saw this and told her not to worry. Lucy ordered a drink and did not think any more of it as Angie was renowned for being late. Another 10 minutes passed. Maria could not stop looking at the time and expressed her worry, suggesting that Angie may have been involved in a car accident. Lucy remained calm, reminding Maria that Angie was coming from work and was most probably stuck in peak hour traffic. Maria did not even listen to Lucy's explanation. Panicking further, Maria tried calling Angie to find out

where she was. Angie did not answer, reinforcing Maria's worry even further. Lucy reminded Maria that Angie was driving and that she cannot answer her phone while driving. Another ten minutes went by and Angie rushed in. Lucy said "Look, there she is, she is just fine like I told you." Maria was still not convinced, rushing over to their friend to see if she was ok. It turned out that Angie had to stay back for an important meeting at work. Lucy and their friend started talking and began looking at the menu. Maria however, did not believe her friend entirely, still thinking that there must be another, more troublesome explanation for her friend's late arrival. She was so anxious that she did not eat and continued to think about what 'could' have happened for the rest of the night.

This example outlines two different thinking styles. Which of these is the optimist, and which the pessimist?

Interpret the passage and show how people perceive the world?

14. a) How are women harassed at the workplace and what steps can they take to prevent it?

b) **Case-study**

Asha is a researcher at a media agency led by Dr. Purshottam, a well-known journalist.

In the first few months of Asha's employment, Dr. Purshottam is very pleased with her work and publicly appreciates her. Soon after, Dr. Purshottam frequently summons Asha to his office on the pretext of work and makes verbal sexual advances and sexually coloured remarks to her. He brushes aside her protests by saying that they would not be able to work as a team unless she interacted closely with him and they both got to know each other well. However, once she categorically rebuffed his sexual advances, he has stopped. Now he *ridicules her work* and *humiliates* her in the presence of colleagues and the staff. He *discriminates* against her by allotting projects to her and then arbitrarily withdrawing the work.

What should Asha do in this situation?

15. a) **Study the statement and answer the question**

Greed isn't simply naked selfishness. It is multi-faceted and multi-layered, with elements that may be buried far below the level of everyday awareness. So if one is to get on top of a pattern of greed then one ought to consider this complexity. **How to handle greed?**

b) What benefits can Empathy and Compassion bring to the modern world? As a professional do you think empathy and compassion can work in organisations and public institutions?

16. a) What is the meaning and importance of rights and duties as an engineer?

b) **Pledging 10% of your earnings to an effective cause is a difficult achievement yet worthy of great acclaim.** Given this statement how do you distinguish between the value of and the price of life?

17. Answer any *two* of the following:

a) What is the basic code of ethics for engineering?

b) How has the Human values and professional ethics course impacted your decisions on various issues now as against earlier? Give a situation where you had to make a decision and you made it differently this time because of the course.

c) Mention two topics from the course that really made a difference in your thinking.

